Review replies for Osborne Electric Company

Electrician, Oklahoma City OK · Prepared November 20, 2026 by Casey at Review Catch-Up

> Google shows these 8 reviews first on your profile. None of them has a reply from you yet. Each one below has a reply you can paste as it is or edit first. Most of these reviewers mention a technician by name, so each reply mentions that person too.

Replies ready to paste

1. **Davin Weaver** · 5 stars · 9 months ago

“Purchased a new range for my kitchen, only to find that the previous range had been hard-wired into the wall, so I called Osborne to get a proper 240V outlet installed and ensure everything was up to code. They were able to get my scheduled quickly, even...”

REPLY TO PASTE

Thank you, Davin. Finding a hard-wired range on install day is a surprise nobody wants. We're glad we could get you on the schedule fast and set up with a proper 240V outlet. We'll pass your thanks on to Andrew, and we're here for those upcoming projects when you're ready.

2. **Megan Cox** · 5 stars · 3 weeks ago

“We appreciate everything that Jesse did for us! Super professional and kind!”

REPLY TO PASTE

Thank you, Megan! We'll make sure Jesse sees this. We appreciate you choosing Osborne.

3. **Karen Styers** · 5 stars · 6 months ago

“Rafael did an incredible job. Fixed a lot of query problems in our house. Thanks so much for your expertise and strong work ethic. Will definitely use Osborne Electric in the future.”

REPLY TO PASTE

Thank you, Karen. Rafael will be glad to hear it. We're happy the problems are sorted out, and we'll be here when you need us again.

4. **Aaron Sparks** · 5 stars · a year ago

“I am having a new digital press installed at Love’s Corporate Print Shop. Jesse Smith was the Electrician that came to install the electric to it. The press was made in Switzerland and uses a different amperage. Jessie did his homework...”

REPLY TO PASTE

Thank you, Aaron. A Swiss-made press that runs on a different amperage takes some homework, and we're glad Jesse got it right. We hope the new press is running well at Love's Corporate Print Shop.

5. **Cole Dyer** · 5 stars · a year ago

“Can’t say enough good things about their service team. We had a lightning strike and Riley the service manager had one of his top guys out in less than an hour. Jessie the journeyman was as good as they come. Extremely knowledgeable, very...”

REPLY TO PASTE

Thank you, Cole. A lightning strike is exactly the kind of call we want to answer fast, and we're glad Riley had someone at your place in under an hour. We'll share your note with Riley and Jesse.

Before posting: the reviewer wrote "Jessie". Use whichever spelling your electrician uses.

6. **Meg Weir Payne** · 5 stars · a year ago

“I have always used Osborne Electric and have always thought they were fantastic! Recently, I had Jesse as my technician- he was beyond the best- we just recently moved into a new home and he caught things missed by the people who had built...”

REPLY TO PASTE

Thank you, Meg, for sticking with us all these years, and congratulations on the new home. We're glad Jesse caught those issues early, before they turned into bigger problems.

7. **Joyce Reel** · 5 stars · a year ago

“Osborne Electric is now my one and only electric company!! I had an emergency and Andrew came out very quickly and worked very hard to find my problem. He was very knowledgeable, professional, courteous, and very easy to talk to. I greatly appreciate...”

REPLY TO PASTE

Joyce, thank you so much. Emergencies are stressful, and we're glad Andrew got there quickly and found the problem. We'll pass your thanks on to Andrew and Riley. We're proud to be your electric company.

8. **Damian Saenz** · 5 stars · a year ago

“Jesse was very easy to work with and talk to about any issues. We had a huge project to do, with a quick a turnaround. I am glad he was the lead electrician onsite because we were able to hit our deadline. His work was beautiful!! Always...”

REPLY TO PASTE

Thank you, Damian. A big project on a tight deadline needs a steady lead on site, and we're glad Jesse helped you hit your date. We appreciate you trusting us with it.

How to post them (about 10 minutes)

1. Open Google Maps on your phone, or go to business.google.com on a computer, while signed in to the account that manages your Business Profile.
2. Search for your business, then tap **Reviews** (on a computer, click **Read reviews**).
3. Find the reviewer's name, tap **Reply**, paste the matching reply below, and tap **Post**.
4. Replies show up publicly within a few minutes. You can edit or delete a reply at any time.

Reply templates for new reviews

Fill in the brackets. Short and specific beats long and polished.

5 STARS, NAMES A TEAM MEMBER

Thank you, [Name]. We'll make sure [team member] sees this. We're glad the [job] went smoothly, and we appreciate you choosing [Business].

5 STARS, NO COMMENT

Thank you for the five stars, [Name]. We appreciate you taking the time, and we're here whenever you need us again.

4 STARS

Thank you, [Name]. We're glad the [job] worked out. If there's one thing we could have done better, we'd like to hear it. Call us at [phone] anytime.

3 STARS, MIXED

Thanks for the honest review, [Name]. We're glad [the good part] went well, and we're sorry about [the problem]. We'd like to make it right. Please call [contact name] at [phone].

1–2 STARS, SERVICE PROBLEM

> [Name], we're sorry the [job] didn't go the way it should have. That's not the standard we hold ourselves to. Please call [contact name] at [phone] so we can look into it and make it right.

1–2 STARS, PRICE OR FEE COMPLAINT

> Hi [Name], thank you for the feedback. You should know every charge before we start, and we're sorry that didn't happen here. [One sentence on what the charge covers.] If you'd like to go over the bill, please call us at [phone].

REVIEWER YOU CAN'T FIND IN YOUR RECORDS

> Hi [Name], we take every review seriously, but we can't find a visit under this name. Please call us at [phone] so we can sort out what happened.

ANGRY REVIEW WITH PERSONAL DETAILS OR ACCUSATIONS

> [Name], we hear you, and we'd rather talk this through directly than here. Please call [contact name] at [phone]. (Keep it this short. Don't argue, and don't share job or account details in public.)

Want the rest done?

We'll write replies to up to 50 of your unanswered reviews, newest first, for $49 one time. See reviewcatchup.pages.dev or email 2714d0e1@solecoro.resend.app.

Casey
Review Catch-Up

Questions or rewrites: 2714d0e1@solecoro.resend.app. Casey at Review Catch-Up, reviewcatchup.pages.dev. Reviews quoted from your public Google Business Profile as shown on November 20, 2026. Replies are drafts for you to post or edit. We never post anything for you and never need access to your account.